**Additional file 1: Summary of the datasets used**

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| **Dataset** | **Year** | **Source** | **Information** | **Purpose** | **How was it linked?** |
| **National GP Patient Survey (GPPS):** | 2010/2011 | **Ipsos MORI,** on behalf of NHS England (Department of Health, UK) | Patients reports of their experience in primary care | * Patients reports of doctor-patient communication
* Patients’ socio-demographic information
 | **Main dataset** |
| **GP Census**  | 2010 | **NHS Information Centre** | Numbers and details of General Practitioner in England. It includes information on their practices, staff, patients and the services they provide. | * To identify number of GP per practice (i.e. single-handed practices)
 | Unique practice code |
| **NHS Choice language dataset** | 2011/2012 | **NHS Choice Website,** owned by the Department of Health, UK | Includes information on practices in England, with additional languages (i.e. a language other than English) offered by each of the doctors in a practice | * To identify additional languages offered at a practice
 | Practice postcode (removing duplicate postcodes) |