

Research Article

Individual Development of Professionalism in Educational Peer Group Supervision: A Multiple Case Study of GPs

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Background. Research has shown that peer-group supervision can strengthen GPs' professionalism, but little is known about the individual learning processes. To establish professionalism beyond professional behaviour, identity and idealism need to be included. The inner attitudinal values of professionalism within the individual are, however, difficult to assess. **Aim.** On the basis of a multiple case study, this paper describes the process of professional learning and challenges for individual GPs, as they take part in supervision groups focusing on children cases. **Methods and Results.** By using a two-dimensional theoretical model, it is shown that all GPs developed their professional behaviour, and many of them strengthened their professional identity in this domain towards a changed professionalism. Most participants emphasized the positive experience of sharing worries with families indicating care and interest. Some participants learning processes were very linear/convergent; others were complex/divergent—starting out with a relatively simple objective, realizing how multifaceted the issue was after the first year leading to a final development of new perspectives or action possibilities. **Conclusion.** The composition of supervision groups, as well as the professional background of the supervisor, may play a significant role in the development of professional behaviour and professionalism.

1. Introduction

Medicine is based on professional virtues such as self-regulation, autonomy authorisation, specialisation, and adherence to an ethical code of practice. The privilege of self-regulation assumes assurance of the competencies of every practicing doctor, which is gained by standards for education and practice [1].

The amount of expectations of what GPs are supposed to have knowledge about is large and ever developing, from the profession itself, from society, and from patients. Learning is expected to take place through continuing professional development (CPD), known to achieve the best outcome if integrated within daily clinical practice, performed over time, through a mix of activities and sources of knowledge, and, involving educational meetings [2–5].

It has been suggested that GPs need more knowledge regarding social, emotional, and cognitive development of young children [6]. They also need to be able to describe problems within the field to communicate effectively with other professionals in the development of a common language [6–8].

To obtain professional behaviour, knowledge needs to be applicable, and several models have been suggested (e.g., [7, 8]). To establish professionalism beyond professional behaviour, identity and idealism need to be included. The inner attitudinal values of professionalism within the individual are, however, difficult to assess [9].

Studies have shown that GPs perceive CPD as important [10]. There is, however, an ongoing debate on the assumption that doctors can identify and remedy any deficiencies in their own knowledge and skills, especially in relation to their

status as reflective practitioners. This is particularly true for self-regulating professionals such as GPs, for whom CPD and the development of reflective practice are often left almost entirely to the individual.

Studies of supervision groups for GPs have been demonstrated to prove valuable in establishing a shared understanding, in conceptualizing children cases in general practice [11, 12]. These kinds of group studies contribute to the called-for development of a common language [6] and a broader understanding of the challenges in general practice while working with children and their families. However, it has not been possible to identify any published work regarding how the individual GP regards and responds to the professional challenges when confronted with clinical questions in supervision.

The aim of the paper is to describe the process of professional learning and challenges at the individual level among general practitioners, in this paper exemplified by a study where GPs took part in educational peer group supervision focusing on children cases.

2. Materials and Methods

2.1. Methods of Data Collection. A practice-based project was set up, in Denmark, from 2005 to 2007 by GPs with a special interest in child health, with the aim to prevent the neglect of children by early and competent action and to strengthen the professional identity of the participating GPs in children cases [11, 12]. The specific learning objectives were to strengthen the GPs' competencies in

- (i) identification (of a child case),
- (ii) referral (of a child to relevant local initiatives or parts of the social and health care system),
- (iii) intervention (relevantly in a child case).

A case with a "child in need" in general practice is defined as "a case that directly or indirectly involves problems with a specific child, an as-yet unborn child, or one or both parents of a family, currently or potentially threatening the well-being of the family or the child" [11, 12].

The main intervention was the participation of 21 GPs in three peer groups, meeting regularly for educational supervision over a 2-year period, focusing on cases involving children from the GP's clinical practices. The supervision method was inspired by reflective team/peer groups [13].

Moreover, a number of other learning tools were offered to the participants: teaching days, written material, and electronic portfolios. The activities and the GPs; learning were followed in a multimethod evaluation by the authors [11].

The original intention was to find supervisors with a GP background, but for pragmatic reasons two groups were led by GPs with supervision training background and the third by a clinical psychologist/child expert.

2.2. Methods for the Analysis. The issue is complex and content dependant. Therefore, a multiple case study research design was set up focusing on the circumstances, dynamics and complexity among six of the twenty-one participants.

The cases were explored in depth, retrospectively over a 2-year period through participant observations, interviews before, midterm, and after the project ended, and using a written evaluation questionnaire (described in [11]).

Selecting the case unit: one male and one female GP from the three different geographically groups: urban, suburban, and countryside, representing different practice organization forms: solo and shared, part-time and full-time, and number of years' of experience as GPs: 0–30 were selected before the interventions began.

Following the suggestions of Stake, in Bowling [14, page–406], the analysis was done in the following four stages:

- (1) A chronological or biographical description of the cases.
- (2) The investigators' approach to understanding and investigating the cases.
- (3) A description of each, in turn, of the major components of the cases.
- (4) Finally, vignettes which describe particular episodes.

3. Results

3.1. Stage 1: A Chronological or Biographical Description of the Cases. Six cases are presented in Table 1 including information regarding gender, age, geography, number of years in practice, practice organization form, previous experience with participation in educational supervision groups as continuous professional development (CPD), and the professional background of the supervisors. Each participant was given a new name, and any person-identifiable parameters or information was deleted or changed.

3.2. Stage 2: The Investigators' Approach to Understand and Investigate the Cases. The focus is individual learning. Each participant described his/her learning objective before the intervention began, self-reported learning halfway and at the end of the project. To analyze the individual learning and the learning objectives of the overall project, we used the two-dimensional theoretical "model the revised taxonomies" [15] presented in Table 2.

Using this model, we first categorized the learning objectives. The overall learning objective for the project was categorized as "creation at a metacognitive level" (color coded yellow, and represented as a yellow square in the diagrams of Table 3). The learning object of "identification" was defined by the project designers to be obtained to the level of "evaluation of conceptual knowledge" (represented as a grey square in the diagrams of Table 3), the learning objective of "referring children" to the level of "evaluation of metacognitive knowledge" (represented as a red square in the diagrams of Table 3) whereas the learning objective of "intervention" was defined to the level of "creation of procedural knowledge" (represented as a green square in the diagrams of Table 3). The coloured circles in the diagrams show the actual level of knowledge expressed by the individual GP within the four learning objectives: overall (yellow), "identification" (grey), "referring" (red), and "intervention" (green).

TABLE 1: Description of the cases.

Cases	Age	Geography	No. of years in practice	Practice organization	Previous experience with supervision as cpd	Supervisor professional background
Ann	35	Urban	2	Shared practice, work part time	No	GP
Brian	45	Urban	10	Solo practice	No	GP
Claudia	58	Suburban	30	Solo practice	Yes	GP
David	38	Suburban	0	Shared practice	No	GP
Erica	45	Countryside	8	Shared practice	No	Child psychologist
Fred	42	Countryside	4	Shared practice	No	Child psychologist

TABLE 2: Theoretical model (adapted from [18]).

Cognitive Processes						
The knowledge Dimensions	1: Remember	2: Understand	3: Apply	4: Analyze	5: Evaluate	6: Create
A: Factual						
B: Conceptual						
C: Procedural						
D: Metacognitive						

3.3. Stage 3: A Description of Each Major Component of the Cases. In order to analyze the individual challenges and learning processes, three steps were taken.

- (1) Each case was structured using the individual GPs' own formulated learning objectives before the intervention began, halfway, and finally after the project ended after two years.
- (2) Each individual learning objective was then related to the overall learning objectives of the project and colour-coded according to the revised taxonomies framework.
- (3) The individual learning processes were each depicted in a table showing the revised taxonomy model.

The participants were allowed to describe as many learning objectives for their participation in the project as they wanted. They all defined 2, 3, or 4 learning objectives. At each level of the individual development, the learning objectives were categorized as within the applied taxonomy. If the participant said "I want to become better at spotting children in need," this was perceived as working with the project's learning objective of identification and then categorized according to the taxonomy used. If the learning reached the level of strengthening the medical professional identity within the specific self-identified learning objectives they were working with, it was colour-coded yellow and plotted to the knowledge level they had reached within this specific area. If the GP reached the knowledge level described in the curriculum, this can be seen plotted as a circle within the square of the same colour. The analysis is summarized in Table 3.

3.4. Stage 4: Vignettes which Describe Particular Episodes. Quotes from the final interviews with the six participants are included in order to show how the participants expressed their perception of the individual processes of professional learning as taking part in a educational supervision group.

Ann: When you are sitting in a group and hear that you are not the only one who experiences problems with saying some things and get the consultation going regarding a difficult issue, and that the others dared, or they did not dare for that matter, then I say: So what? We all have the same problems: it's not THAT different among us.

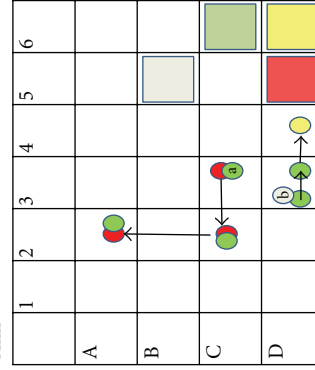
Brian: The supervision gives thoughtfulness and reflection. I mean, you get time to reflect, that's what it aims at, and that is really rewarding. When you think of how we work, this is the way we learn. Because we work so spread out and at the same time together anyway.

Claire: I don't really think it has been good to bring up my own cases, there has been a lot of good things in the other participants; cases (...), but I think I often got advice instead of reflections, and I just can't take that.

David: To bring up stuff in the group has been connected with a certain element of: have I presented it well enough? The supervisor has been saying don't think about how you say it, just say

TABLE 3: Summary of analysis.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
Ann	<p>(A) To <u>know</u> in what ways it is possible to refer children to the social sector and what this sector can offer the child and family/intervention or referral.</p> <p>(B) To become better at judging and spotting potential cases “little things and minor problems” before they develop, and gain the courage to bring this up in the consultations with the families, engaging better with them in a more direct manner/identification and intervention.</p>	<p>(A) Ann has not referred any children to the social sector during the past year. However, this is still her main worry, and Ann describes cooperation between sectors as the most difficult and urgent issue/intervention and referral.</p> <p>(B) Ann finds the supervision in the project and the learning tools to which she has been introduced relevant and sees their potential as a structure for working with families. She has not used the tools systematically but has experienced success by communicating more directly about factual or potential problematic issues/intervention.</p>	<p>(A) Ann has had no genuine collaboration with the social sector during the 2-year period. At one time she considered this, but the child's youth club took the initiative first. Ann was oriented via the mother, not the social sector. She now feels that she understands how limited the offers to families are in the social sector/intervention and referral (same goals but not obtained).</p> <p>(B) Looking back Ann now realizes the barrier was inside herself and that children and families have reacted positively when she has brought up even very delicate and problematic issues. Ann indicates participation in group supervision with colleagues with similar challenges as the primary reason why she has overcome this barrier/referral.</p>	<p>(A) Ann set out to gain the application of procedural knowledge but remained on the level of understanding and gaining factual knowledge concerning specific details and elements regarding the services in the social sector. Is moving backwards in the taxonomy.</p> <p>(B) Ann's aim was to learn how to apply metacognitive knowledge she achieved this midterm and in the last year she has moved to the analytical level of metacognitive knowledge. However, she does not use this metacognitive knowledge systematically. Her analysis of the challenge is that the barriers were inside herself.</p>



Learning as defined by participants;
A, b, c describe individual starting points

Curriculum

TABLE 3: Continued.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
Brian	<p>(A) To gain more courage to bring up difficult issues without overwhelming the patients/intervention.</p> <p>(B) To gain more knowledge about the local resources for children/referral.</p>	<p>(A) Brian feels he has gained more tools to deal with this even though it is still difficult and he feels he is practicing. His experience is that families are happy when they discover that he, as a GP, cares about them/intervention.</p> <p>(B) Participating in the project has made it clear that coordination is lacking between the social sector and primary care and that there is a lack of offers to families/referral and intervention.</p>	<p>(A) Brian has gained the confidence to bring up difficult issues to handle difficult issues, just as he had hoped. The patients have become happier and Brian feels more comfortable among his child patients/intervention.</p> <p>(B) Brian has come to realize that the social services department deals with very heavy cases, far heavier than those he meets in his surgery. He is disappointed with the limited contributions from the social system but would still like to contribute to the development of more interdisciplinary work around children in need. Brian has become more aware of his own role and prefers to communicate with other doctors rather than social workers for instance/referral and intervention.</p>	<p>(A) Brian sets out to learn how to apply procedural knowledge. Half way he gains the ability to analyze at a metacognitive knowledge level, and at the end of the project he evaluates the gains of procedural knowledge.</p> <p>(B) Brian's aim was to gain factual knowledge half way along he begins working with the understanding of conceptual knowledge and ends up evaluating on a metacognitive level.</p> <p>Brian</p>
Claire	<p>(A) To utilize the public preventive healthcare program (GPV) in order to find the cases with children/identification and intervention.</p>	<p>(A) Claire has become more focused at GPV consultations. She now sees parents as having specific expectations of her medical role and analyzes this as a ritual she must perform before she can get to the "other" issues/identification and intervention.</p>	<p>(A) Claire has worked hard with this challenge and has utilized the GPV/identification and intervention.</p>	<p>(A) Claire's aim was to be able to apply procedural knowledge. Midterm she has analyzed and categorized her experiences at a metacognitive level. At the end of the project she has created and tested new knowledge at a procedural level.</p>

TABLE 3: Continued.

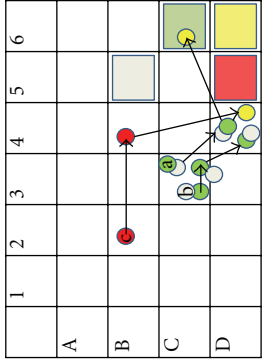
Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
<p>(B) To gain courage to put words to problems not brought up directly/identification and intervention.</p> <p>(C) To understand if there really is any need for GPs in children cases. Claire has never reported a child or family to the social authorities/referral.</p>	<p>(B) This issue is Claire's main challenge and she returns to it several times. She still does not feel equipped and is afraid of pushing the families too hard. She lacks confidence in her ability to formulate herself/identification and intervention.</p>	<p>(B) One of the "gold coins" for Claire has been to use the word <i>worry</i>. By asking "are you worried? or saying "I am worried" she signals interest, care, and eagerness to help, instead of signalling judgement. However, Claire still feels there is much work left, and participating in the project has not solved the basic problems/identification and intervention.</p>	<p>(B) The aim was to be able to apply procedural knowledge; at the end of the project Claire's analysis is that she has gained parts of the desired procedural knowledge, and she is aware that she is still has much to learn.</p>	<p>(C) Claire's aim was to understand conceptual knowledge, half way, she has begun to analyze the contact between the sectors/procedural knowledge, and at the end of the project she is evaluating her own role at a metacognitive level.</p> 
	<p>(C) Claire has never experienced any concrete cases and believes this is because her clients are mainly "well functioning, middle class, surplus clientele." She is frustrated over the lack of contacts between the sectors and feels that they operate under two totally different cultures with different rules and languages. She has become aware of a lack of opportunities/referral.</p>	<p>(C) Claire thinks of her role in cases with children as one who can act as "a backup for the parents." She is aware of her many facets as a GP and of the importance of knowing the child and family outside the institutions. She is very frustrated by the lack of success in establishing cooperation with the social sector. Claire has not reported any children or families to the authorities after two years/referral.</p>	<p>(C) Claire's aim was to understand conceptual knowledge, half way, she has begun to analyze the contact between the sectors/procedural knowledge, and at the end of the project she is evaluating her own role at a metacognitive level.</p>	

TABLE 3: Continued.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
David	(A) As a new GP to learn to handle and discover relevant cases/identification and intervention. (B) To learn from more experienced colleagues how to handle the cases/intervention.	(A and B) After 1 year in practice, David has not yet had any cases so the two challenges identified at the beginning are combined. David enjoys listening to his more experienced colleagues and hopes he can use a phrase or two from them. " <i>But the actual experiences one must get oneself</i> " he believes/identification and intervention.	(A) After 2 years as a GP, David's number of contacts with children and families has increased, and he has brought several cases to the group sessions. David feels like a novice and finds it much more difficult to communicate with the children than with adults. He has become more aware of what he calls "banal signals" from children like not wanting to go to school, fear of separation, and restlessness in the school/identification and intervention. (B) David thinks it has been a challenge to bring up cases in the group as a young GP among more experienced colleagues/intervention.	(A) David's aim is to gain procedural knowledge at an application level. He does not obtain his aim, but at the end of the project he understands part of the procedural knowledge he set out to gain. (B) David's aim was to apply knowledge regarding procedural knowledge. After one year, he recognizes parts of the procedural knowledge but knows at the end of the project that he has not succeeded in obtaining his goal. David

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A, b, c describe individual starting points

Curriculum

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Erica	<p>(A) To learn to become better at spotting families with problems and children in need/identification.</p> <p>(B) To become better at communicating with families with problems/intervention.</p>	<p>(A) After one year Erica has become aware of the need to develop a more professional language, including using more theoretical concepts in order to communicate more clearly and precisely with colleagues from other disciplines. She often feels she lacks the "right words" to describe difficult situations. Participating in the project has made Erica more attentive to her patients and she has "found" cases she did not see before. Erica has also noticed an increased attention among her GP colleagues towards children and families in the surgery and feels she finds herself more competent in the topic in discussions regarding children and families.</p> <p>(B) Erica now thinks of families with problems as divided into two categories: one category of heavy cases requiring action from the social authorities and another category of cases which she used to think were somebody else's business. In the second category, Erica has become much more active and she now takes up conversations with adults and children and finds she has much more to offer than she was aware of earlier. Erica would like to train communication with families and children more and become even better at it. She has experienced that it is not quite as difficult as she imagined and she has been restrained by her own prejudices. She finds her patients appreciate the attention she gives them by asking questions regarding actual or potential problems/identification and intervention referral.</p>	<p>(A) This professional challenge has improved significantly for Erica; her awareness regarding children and children's cases has increased. However Erica does not feel she has developed enough regarding this challenge; she has not gained the language or concepts she found necessary in order to move on in this part of her professional development. The large textbook the project participants were handed out at the beginning of the project probably does contain all this, but Erica feels it was too overwhelming and unsuitable for GPs.</p> <p>(B) The setup of the learning strategies/repeated meetings with colleagues over time has maintained the awareness of this subject and has strengthened Erica's attention to include children and families in her everyday work as a GP. This professional challenge has improved significantly for Erica, and she feels she is well on her way/intervention.</p>	<p>(A) Erica's aim is to gain conceptual understanding of the cases. Half way she is analyzing her learning at a metacognitive level. At the end of the project she is using her experience to evaluate at a metacognitive level.</p> <p>(B) At the beginning the aim is to apply procedural knowledge. Half way Erica is evaluating her new skills at a metacognitive level. Finally Erica has generated new ideas and ways of viewing the procedural knowledge she set out to gain. Erica searches for communication skills and obtains insight, competence, and confidence based on an analysis of her patients into two overall groups that she can act differently towards.</p>

TABLE 3: Continued.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
	<p>(C) To become part of multidisciplinary efforts regarding families with problems. Erica has never reported a child or family to the authorities in her 8 years of practice/intervention.</p>	<p>(C) Erica is becoming increasingly frustrated regarding this challenge. She has taken the initiative to participate in meetings with the social authorities regarding children's cases but is surprised at how easily the social authorities give up if families resist a little. She does not see the legislation as helping to solve this problem. She realizes that solving this problem calls for "new thinking"/intervention.</p>	<p>(C) The frustration regarding this challenge has decreased significantly as Erica's group has managed to set up meetings with the local authorities and Erica feels a dialogue has begun. Erica has now reported several cases to the authorities/intervention and referral.</p>	<p>(C) The aim is to gain procedural knowledge at an application level. Half way she is analyzing the needs to obtain her objective at a metacognitive level. At the end of the project she is viewing things in a new way at a metacognitive level. Erica searches for skills to work in a more multidisciplinary way and the insight she gains is causing frustration. However Erica acts and gets more insight into the barriers decreasing the frustration, and her actions bear fruit and make her overcome some of these barriers.</p>

Learning as defined by participants;
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Curriculum
at developing a professional language

TABLE 3: Continued.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
Fred	<p>(A) To become better at registering warning symptoms without becoming personally overwhelmed/identification.</p> <p>(B) To become better at involving and communicating with children and families with problems. Until now Fred has often reported families to the social authorities without telling them so directly/intervention.</p> <p>(C) To become better at handling the practical issues regarding collaboration with the social authorities and to become more courageous in this cooperation/intervention and referral.</p>	<p>(A) Before the project started, Fred had a feeling of having overlooked many problems in families and children. During the last year he has made notes every time he has had any suspicion and it turns out not to be as many as he thought. To get this overview combined with the other tools offered in the project, the issue does not feel quite as overwhelming as before/identification.</p> <p>(B) Fred has begun to involve the families more in his concerns and finds this a much more fruitful strategy. He feels that he is learning much from his older and more experienced colleagues in the group and is full of respect when they also share their professional worries. Fred has not had many experiences with communicating with children but finds the shared cases in the supervision helpful and inspiring/intervention.</p> <p>(C) Fred has adjusted his expectations towards possibilities for cooperation with the social sector at a lower level and is doubtful as to whether it is possible at all/intervention.</p>	<p>(A) Fred has become much better at registering warning signals, and he believes this is thanks to listening to and learning from his colleagues in the group. He still sometimes becomes personally overwhelmed by the cases and hopes that he can work with this if the group continues when the project ends/identification-goal reached.</p> <p>(B) Fred still misses what he calls “personal level tools” to tackle problematic communication concerning children in need. He feels the supervision sessions sometimes become too abstract or theoretical/intervention.</p> <p>(C) Fred feels he has an overview of the possibilities and limitations in the local environment. The consequence of his strategy of communicating more directly with his patients has meant that he now involves them more before contacting the authorities/intervention.</p>	<p>(A) At the beginning the aim was to gain understanding of procedural knowledge. Half way he is analyzing his cases at a procedural knowledge level; at the end of the project he evaluates his learning at a metacognitive level.</p> <p>(B) The aim is to apply procedural knowledge; half way he is applying his knowledge and working with it at a metacognitive level. At the end he is evaluating his gained knowledge at a metacognitive level. Fred is searching for better communication skills, and he gains insight by experimenting with a strategy that includes his patients more. However at the end of the project he is disappointed because he hoped to gain more skills. His explanation for this is that he has not managed to transform the group learning to his own daily practice.</p> <p>(C) The aim was to apply procedural knowledge; half way he is evaluating the possibilities within the gained procedural knowledge. At the end of the project he has created new ways of working with the help of strategic knowledge.</p>

TABLE 3: Continued.

Cases	Expected individual learning goals and professional challenges at the start of the project/learning goal of the overall project	Status regarding expected individual learning goals and professional challenges and eventual new challenges. Half way through the project/learning goal of the overall project	Status regarding the development of the professional challenges, during the 2-year project period. Postproject/learning goal of the overall project	Analysis based on the revised taxonomy
	(D) To get a little bit more self-confidence in his professional expertise in cases with families in general/intervention.	(D) Participating in the project has given Fred more clout, and he feels he is developing his relationships with the families in his practice/intervention.	(D) Via the work in the supervision group, Fred has become more aware of his own role as GP, and he feels he has developed a professional language/intervention.	(D) Aim is to apply strategic knowledge at a metacognitive level. Half way he is evaluating his gained knowledge at a metacognitive level. At the end of the project he has created knowledge regarding his own role at a metacognitive level.
Fred				

it. But he can do that from here to Jerusalem, I would never do that, never.

Erica: Participating in the project has sharpened my attention; I have a completely new attention on children and families and remember to include the children even if the issue is something else. I have become more confident and dare to say let us see what happens. I now know that some things are not my business and that I as a GP cannot save the world; we do have limitations. You can support the families, bring attention to the problem, and then pass the problem on to a relevant authority and that may be the end of what I can do.

Fred: I now have an overview of our collaborators and what I can refer to and how to do it. I know what I can use the children ward for, if I get a suspicion I can admit them for observation, and I know what to write. I have developed a language.

3.5. Summary of Main Findings. The aim of the paper was to describe the individual processes of professional learning and challenges among GPs as they take part in educational peer-group supervision. Combining the distinction between developing professional behaviour and professionalism [7] with the applied taxonomy [16], we have defined the development of professional behaviour as moving towards *a gain of factual, conceptual, and procedural knowledge to the level of application*. Within this definition development of professionalism additionally implies a gain of meta-cognitive knowledge to the level of analysis, evaluation, and creativity.

The analysis has shown that all GPs developed their professional behaviour and many of them strengthened their professional identity in this domain towards a changed professionalism. Most of the participants emphasized the positive experience of sharing their worries with the children and the families themselves, demonstrating that they care for the patients. If you look at the diagrams of learning (Table 3), you can see that some of the GPs' learning processes were very linear/convergent (e.g., Brian). Others had a more complex/divergent learning process, starting with a relatively simple objective but gradually realizing how multifaceted the issue was after the first year, leading to a development of understanding new perspectives or action possibilities at the end of the project (e.g., Erica).

The new and inexperienced GP (David) and the most experienced GP (Claire) did not gain what they had hoped. They both developed, but David seemed to have set his expectations too high or perhaps wished for more complicated learning to happen. Being a novice GP, David, expressed the need to develop his own experiences rather than what he described as "transferring knowledge" from the more experienced GPs. Claire progressed to more complex competences but still not to the degree she had hoped for. In relation to our definition of professionalism, her application of

metacognitive knowledge reached the level of "analysis" but not "evaluation and creativity."

Two of the GPs (Fred and Erica) spontaneously described their new development of new thinking or professional language.

4. Discussion

By participating in educational peer-group supervision for two years focusing on child cases, some GPs did not gain what they expected and only a few developed their professionalism to the extent to which the project had aimed.

We cannot be certain about the reasons for different developments among the GPs, but one explanation could be the GPs' different experiences, both in terms of clinical experiences and experiences in the use of supervision as a CPD method.

Another explanation could be that, although the participants received the same intervention, the two from the rural group (Erica and Fred) were supervised by a clinical psychologist/child expert instead of a GP, leading to potentially different perspectives in the individual supervision sessions. The focus of the study was not the quality of the supervision. But in the overall evaluation at the end of the study, all participants expressed that they had gained tremendously from the supervision in the development of their professional skills. They felt able to identify children in need, as they felt able to define the specific initiatives these children required but had also gained the understanding of learning within this field as dependent on continuous learning, expressing that they felt in need of more training in identifying and working with partners in care [12].

4.1. Strengths and Limitations. The project design gave the possibility of following the participants over time, supporting the internal validity [15], as it is based on longitudinal triangulated data; not only the participants' responses in the interview situations, but also data from observations in group interaction, at teaching days, and analysis of the electronic portfolio designed for the project (the evaluation data collected is described in detail in [12].) In this paper we focus on the process of professional learning and challenges at the individual level. In another paper we have analysed the collective and interactive dimensions in depth [12] making these perspectives more implicit than explicit in the analysis in this paper.

The six cases represent different gender, age, practice organization, geography, and previous experience with educational peer-group supervision. The participants, however, can all be described as white middle class, which is likely to have influenced the professional challenges presented. Our aim to describe individual learning processes called for the development of an analytical framework based on existing literature on taxonomy as well as medical professionalism.

The analytical model we have developed (Table 3) and used in this paper to describe the development of professional behaviour and professionalism did not account for the development beyond self-reported change. This model was

only used to describe the professionalism and professional behaviour attained as set out for this specific project, focusing on children in need. The revised taxonomies framework we have used might not be appropriate for describing other aspects of a GP's professionalism [16, 17] or other clinical areas.

Other methods for data collection and analysis could have been used; for instance, we did not ask the participants to fill in learning style surveys and we could have chosen other parameters used to assess adult learning. Our choices for data collection and analysis were affected by the overall aim of the project [15] to strengthen the professionalism of the GPs working with paediatric cases.

Finally, we cannot predict the GPs' learning processes after the intervention or how the processes would have looked, if the intervention had lasted longer.

5. Conclusion

It has not been possible to identify any articles regarding individual learning processes for GPs working with clinical challenges in educational supervision groups. We therefore suggest that this paper is a contribution to an emerging field, demonstrating the need to focus on individual learning trajectories in a group learning context.

The study took its point of departure in a project focusing on children in need. It is however our expectation that the mechanisms in the educational peer group, including the individual outcome, is transferable to educational peer supervision groups with other clinical foci.

The results of the study suggest that there might be several elements playing a significant role in the development of professional behaviour and professionalism for the individual GP participating in an educational peer supervision group: the composition of the supervision groups in terms of participants' clinical experiences and experiences with supervision as a CPD method, as well as the professional background of the supervisor. This we hope will be part of the considerations for any course organizer planning future educational supervision as part of CPD.

The paper also suggests an analytical framework to describe the individual GPs' development of professional behavior and professionalism when working in educational peer-group supervision.

It is our hope that the analytical model we have developed in this paper will encourage other researchers to further studies of the impact of educational peer group supervision at an individual level.

Conflict of Interests

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